

HARDWARE REQUIREMENTS for downloading and running the MaxExam App

You must have

- **A Mac laptop or desktop** running macOS Mojave (10.14) or later



OR

- **A desktop or laptop running Windows Operating System (OS)**

e.g. Windows 10 Home, 10 Pro or 8.1

AND

- **A Webcam and working Microphone** (internal or external)



NOT SUPPORTED –

- limited editions of Windows 10, such as Windows RT or Windows 10S
- Unsupported versions of Windows, such as Windows 7
- Unsupported versions of MacOS, such as Sierra (10.12) or High Sierra(10.13)

You **cannot** use any of the following for the MaxExam App

- A Tablet
- A Smart Phone
- A Chromebook (this system does not enable you to download the exam App)

HOW TO CHECK YOUR COMPUTER'S COMPATABILITY

Windows Computer

Click Windows start button (bottom left of screen)> Settings > System > About

Mac

Click on the Apple menu > About this Mac (Overview and Displays)

If the above instructions do not apply to your device, we recommend you use Google to find instructions on how to locate your computer's specifications.

MINIMUM COMPUTER SPECIFICATION REQUIREMENTS

- Processor/CPU Intel i3 processor or equivalent
- Memory/RAM 4GB or higher
- Storage At least 1GB of disk storage available
- Screen Resolution 1024 x 768 or higher

FOR THE EXAM. N.B. You cannot download the exam App until the practice sessions or the exam are made available

- Be Plugged into the mains supply
- Be Connected to the internet
- Close background applications which slowdown your computer e.g. Facebook
- The desktop/laptop must not have additional displays(screens) connected
- Your computer must be up to date install updates beforehand
- Update antivirus software. Firewalls may need to be switched off if you have difficulty logging in or downloading the exam

